



# Overview of annexes to contracts JVA and TSPA

## Annex 4.1 to Joint Venture Agreement Toll Service Provider Agreement

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## Document Revision History

Version	Date	Author	Main changes
43.0	2018.09.26	SGA	Update of docs. 004 and 201
44.0	2018.12.06	SGA	Update of doc. 303
45.0	2018.12.12	SGA	New doc. 202-F and update of docs. 206 and 208
46.0	2019.03.13	SGA	Update of doc.005
47.0	2019.05.03	SGA	Update of doc. 203
48.0	2019.05.20	SGA	Update of doc 404
49.0	2019.08.07	SGA	Update of doc 402
50.0	2019.10.10	SGA	Update of doc 103, 103-A and new 103-C
51.0	2020.03.10	SGA	Update of doc 306 and 901
52.0	2020.04.06	SGA	Updated of doc 104 and 105
53.0	2020.05.05	SGA	Update of doc 203
54.0	2020.05.25	SGA	Update of doc 101
55.0	2020.06.10	SGA	Update of doc 203
56.0	2020.06.17	SGA	New 103-B, 103-C-TC, 103-C-TSP, 103-C-HUB
57.0	2020.09.30	SGA	Update of doc. 201
58.0	2020.10.22	SGA	Update of doc. 304
59.0	2020.12.22	SGA	Update of doc. 403
60.0	2021.03.17	SGA	Update of doc. 904
61.0	2022.01.24	SGA	Update of doc. 402
62.0	2022.03.11	SGA	Update of doc. 203




This document gives an overview of valid versions of all EasyGo documents and is updated on a regular basis by the document manager.

# 1 Overview of EasyGo documents

Doc no	Document title	Annexes to JVA	TSPA	Status	Version	Date	Dist.
	<b>Agreements</b>						
001	Joint Venture Agreement (JVA)	-	-		3.0	2016.08.18	
002	Toll Service Provider Agreement (TSPA)	-	-		3.0	2016.08.18	
003	Toll Charger Adhesion Agreement Letter	-	-	Approved	3.0	2016.10.07	
004	Personal Data Processing Terms – Toll Charger	-	0.4	Approved	3.0	2018.08.31	
005	Personal Data Processing Terms - Toll Service Provider	0.5	-	Approved	2.0	2019.02.07	
006	IT Services Agreement	-	-	Approved	1.0	2016.08.18	
006-A	Appendix 1. Technical environment	-	-	Approved	-	2016.05.04	
006-B	Appendix 2. Governance and organisation	-	-	Approved	-	2016.05.04	
006-C	Appendix 3. Pricing	-	-	Approved	-	2016.05.09	
007	Non-disclosure Agreement	-	-	Approved	0	2018.01.30	
	<b>Annexes</b>						
	<b><u>1. Organisation</u></b>						
101	Definition of the support organisation	1.1	-	Approved	8.0	2020.05.25	
102	Budget and agreed contribution quotas	1.2	-	Approved	4.0	2015.03.02	
103	EasyGo Security Policy	1.3	1.3	Approved	3.0	2019.10.09	
103-A	EasyGo Security Framework			Approved	3.0	2019.10.09	
103-B	Information security incident and event management	-	-	Approved	1.0	2020.06.16	
103-C-TC	EasyGo Security Compliance Statement for Toll Chargers	-	-	Approved	2.0	2020.06.16	
103-C-TSP	EasyGo Security Compliance Statement for Toll Service Providers	-	-	Approved	2.0	2020.06.16	
103-C-HUB	EasyGo Security Compliance Statement for operators of a HUB	-	-	Approved	2.0	2020.06.16	
104	Toll Charger - Requirements to a Service Recipient regarding the use of the EasyGo hub Services	1.4	-	Approved	2.0	2020.04.02	
105	Toll Service Provider - Requirements to a Service Recipient regarding the use of the EasyGo hub Services	-	1.5	Approved	3.0	2020.04.02	
	<b><u>2. Common technical definition</u></b>						
201	Requirements for central systems and EasyGo HUB	2.1	2.1	Approved	9.0	2014.09.20	
202	OBE & road side equipment	2.2	2.2	Approved	3.0	2017.05.04	
202-A	EasyGo+ and EETS OBE functional requirement specification			Approved	3.0	2018.02.27	
202-B	EasyGo+ and EETS DSRC tolling data specification			Approved	5.0	2018.02.27	
202-C	EasyGo+ and EETS DRSC transaction for tolling and enforcement			Approved	3.0	2018.02.27	
202-D	EasyGo+ and EETS RSE functional requirements			Approved	3.0	2018.02.27	

Doc no	Document title	Annexes to		Status	Ver-sion	Date	Dist.
		JVA	TSPA				
202-E	EasyGo+ and EETS Acceptance Procedures			Approved	2.0	2018.01.22	“
202-F	Requirements specification for EasyGo Basic RSE and OBE			Approved	1.0	2018.12.07	“
203	Technical requirements data formats and interface specifications	2.3	2.3	Approved	13.0	2022.02.23	“
204	<i>Void</i>						
205	DSRC key management	2.5	2.5	Approved	3.0	2017.03.30	“
206	EasyGo test strategy	2.6	2.6	Approved	7.0	2018.12.07	“
207	Interface test specification. Central systems – EasyGo HUB	2.7	2.7	Approved	3.0	2014.09.04	“
208	Requirements for VPN access to the EasyGo HUB	2.8	2.8	Approved	3.0	2018.12.07	“
	<b>3. <u>Common service definition</u></b>						
301	Minimum set of clauses of the agreement between Toll Service Provider and Service User	-	3.1	Approved	1.0	2012.12.07	“
302	Principles for handling of customer relations and complaints	3.2	3.2	Approved	2.0	2013.05.02	“
303	Currency selection principles	3.3	3.3	Approved	4.0	2018.10.30	“
304	Invoicing specifications	3.4	3.4	Approved	3.0	2020.09.14	“
305	<i>Void</i>						
306	Issuer Fee	-	3.6	Approved	4.0	2020.02.18	
307	EasyGo quality system	3.7	3.7	Approved	2.0	2016.05.12	“
	<b>4. <u>Other</u></b>						
401	Overview of annexes to contracts JVA and TSPA	4.1	4.1	Approved	62.0	2022.03.11	“
402	Norwegian Toll Chargers and Toll Service Providers	4.2	4.2	Approved	9.0	2021.11.16	“
403	EasyGo Processes	4.3	4.3	Approved	4.0	2020.12.21	“
404	Overview of organisations involved with EasyGo	4.4	4.4	Approved	7.0	2019.05.20	“
	<b>Guidelines and procedures</b>						
901	Interoperable tolling across Europe	-	-	Approved	9.0	2020.02.18	“
902	EasyGo strategy	-	-	Approved	1.0	2014.12.10	
903	<i>Void</i>						
904	Management of EasyGo documents	-	-	Approved	6.0	2021.03.15	
905	<i>Void</i>						
906	EasyGo action plan	-	-	Approved	3.0	2017.05.04	

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## 2 Terms and definitions

The list below includes terms, definitions and abbreviations used in EasyGo documents.

The JVA and the TSPA include own definitions.

ACFC	AutoPASS Collection and Forwarding Central (for Norwegian entities)
ACT	Actor Table
Actor	Any party involved in EasyGo. Toll Service Provider, Toll Charger or Interoperability Management
Affiliation Fee	The contributions made by the applicant Toll Charger, as calculated and composed pursuant to Section 5
Agreement	The present Joint Venture Agreement or Toll Service Provider Agreement
AIT	Accepted Issuer Table
Annexes	The Annexes listed in Annex 4.1 (this document)
ANPR	Automatic Number Plate Recognition
ANSI	American National Standards Institute
Applicant	An entity not yet part of EasyGo which applies to join EasyGo
Appointed party	The entity appointed by the EasyGo Steering Committee to implement and maintain the EasyGo HUB
ASECAP	Association Européenne des Concessionnaires d'Autoroutes et d'Ouvrages à Péage
Association Fee	The yearly contributions made by the Parties to cover the operational costs of the EFC Interoperable Systems as calculated and composed pursuant to Section 5
AutoPASS	The Norwegian specification for EFC tolling

Billing detail	All necessary data required to determine the amount due for a Service User for a given transport service
BIN	First part of the PAN no. identifying the issuer
Black list	See NAT list
BroBizz	Old term for EFC system used at Storebælt and Øresund and others
CEN	Committee European Normalisation
CESARE	Common EFC system for an ASECAP Road Tolling European System. Several EU funded projects bear this name. The latest, CESARE IV, was finalised late 2009.
CFC	Collection and Forwarding Central; Central for the collection and distribution of data between Toll Service Providers and Toll Chargers
CI	Contract issuer, Toll Service Provider
Common Service Definition	The main services to be supplied to the Service Users by the Parties in relation to the purpose and scope of the EFC Interoperable Systems, as well as the principles to be applied by the Parties in connection therewith for the EASYGO SERVICE and the EASYGO+ SERVICE as detailed herein and in the relevant Annexes to this agreement listed in Annex 4.1
Common Technical Definition	The specifications and requirements on road-side and on-board equipment as well as on the architecture, hardware & software and means of communication for the management and exchange of the data elements used in the EFC Interoperable Systems as detailed in the relevant Annexes to this agreement listed in Annex 4.1
Toll context data	ACT + TST + AIT
Context mark	Comprises the organisation that issued the contract, the type of contract and the context version

CPE	Charging Point Equipment
CREATE	The project defining the EasyGo+ service (Charging Road Users in EasyGo and ASFiNAG Towards EETS).
CS	Central system (also called toll administration system)
Data Controller	Any person or body who (either alone or jointly or in common with other persons) determines the purposes and means of the processing of personal data; A Data Controller must be a “person” or body recognised in law, that is to say: - individuals, organisations and other corporate and unincorporated bodies of persons
Data Processor	any person or body (other than an employee of the data controller) who processes personal data on behalf of the Data Controller
DSRC	Dedicated Short Range Communication
EasyGo	The service described by this document
EasyGo hub (EGH)	The hub to which all EasyGo actors connect and which collects and distributes information between them
EasyGo Interoperability Management (EIM)	The management body of EasyGo consisting of the EasyGo steering committee (ESC), EasyGo management (EM), and the EasyGo security group (ESG)
EasyGo Steering Committee (ESC)	The primary decision making entity in EasyGo
EasyGo+	The interoperable service for HGVs between Scandinavia and Austria
EETS	European Electronic Toll Service
EFC	Electronic Fee Collection
EGH	EasyGo hub



EIM	EasyGo interoperability management; i.e. interoperability management as it is defined within the EasyGo service
EN	European Norm
Entity	A general term identifying either an actor or an operational group (EasyGo steering committee, EasyGo management, EasyGo security group, EasyGo working groups) in EasyGo
ENV	European Norm
Exception list	See NAT / HGV list
Financial object	Data elements required for financial settlement
FIC	Financial Information Confirmation
FIF	Financial Information File
FTP	File Transfer Protocol
General Parties	The Norwegian toll road operators listed in Annex 4.2 represented by the Norwegian Public Roads Administration, A/S Storebælt, Transportstyrelsen, Øresundsbro Konsortiet and ASFINAG
HGC	Heavy Goods Vehicle Confirmation
HGV	Heavy Goods Vehicles
HGV list	A list issued by a Toll Service Provider containing license plates, vehicle specific characteristics and OBE/PAN for which he holds a valid contract for with a Service User
HSM	Hardware Security Module
IIN	Issuer Identifier Number
IOM	Interoperability management as defined by EETS/REETS
Interoperable EFC	Giving the Service Users the benefit of using an OBE and the payment means provided by a Toll Service Provider thereof for obtaining access to

	transport related services supplied by Toll Chargers
ISO	International Standardisation Organisation
Issuer	See Toll Service Provider
JVA	The Joint Venture Agreement between EasyGo Toll Chargers
LF	Line Feed
Limited Parties	A Toll Charger which has signed the adhesion agreement and is listed in Annex 4.4
Local Network	The toll road network directly managed by one of the General Parties to the Agreement as well as the Limited Parties
LPN	License Plate Number
MII	Major Industry Identifier
MLFF	Multi Lane Free Flow
NAC	Not Accepted Table Confirmation
NAT	Not Accepted Table
NAT list	A list issued by a Toll Service Provider containing OBE/PANs no longer to be accepted by the Toll Chargers
Network of the EasyGo Service	The whole of Local Networks (including any possible future changes) operated by any Toll Charger for which the EasyGo Service is offered
Network of the EasyGo+ Service	The whole of Local Networks (including any possible future changes) operated by any Toll Charger for which the EasyGo+ Service is offered
NORITS	NORdic Interoperable Tolling System – Project name of EasyGo
OBE / OBU	On Board Equipment / On Board Unit
Operator	See Toll Charger

PAN	Personal Account Number
Parties	The General Parties and all Limited Parties
Payment means	The payment means accepted by the Toll Chargers all over the Network, issued by the Toll Service Provider to the Service Users, allowing him to pay the fees/tolls for services offered throughout the Network
Penalty	Fee to be paid by enforced users to avoid prosecution
PISTA	Pilot on Interoperable Systems for Tolling Applications (project name)
POS	Point of Sale
Processing fee	The Toll Service Provider shall pay a fee per transaction (the “Processing Fee”) for a Service Recipient's use of the EasyGo hub Services based on the share of transaction lines sent in the TIF files
PSP	Payment Service Provider
RSA	Asymmetric public key encryption method, named after Rivers, Shamir and Adleman
RSAES-OAEP	RSA Encryption Scheme with Optimal Asymmetric Encryption Padding
RSASSA-PSS	RSA Signature Scheme with Appendix - Probabilistic Signature Scheme
RSE	Roadside Equipment
Service User (SU)	The person and/or the entity having an agreement with an Toll Service Provider for using the transport related services provided by a Toll Charger
Service Recipient	An external party (external toll service provider or external toll charger) that an EasyGo Party enters into a commercial agreement with regarding the use of the EasyGo hub and the services related hereto.

SLA	Service Level Agreement
SP	Service Provider
SU	Service User
Support organisation	The organisation established for the purpose of administering the EasyGo service
TC	Toll Charger. The term used in EasyGo for an entity operating a toll domain (including RSE)
TCSR	Toll Charger Service Recipients – An external toll charger that a party to the EasyGo Toll Service Provider Agreement has entered into a commercial agreement with regarding the use of the EasyGo hub and the services related hereto. See section 16 to the EasyGo Toll Service Provider Agreement, and section 11 to the EasyGo Joint Venture Agreement.
TDS	Toll domain statement
TIC	Transaction Information File Confirmation
TIF	Transaction Information File
Toll Charger (TC)	The term used in EasyGo for an entity operating a toll domain (including RSE)
Toll Service Provider (TSP)	The term used in EasyGo for an entity issuing OBE to Service Users
Toll Service Provider Agreement (TSPA)	An Agreement between the Toll Chargers and an entity responsible for the issuing of OBE to be used by the Service Users within EasyGo
Transaction fee	See “Processing fee”
TSP	Toll Service Provider
TSPA	Toll Service Provider Agreement
TSPSR	Toll Service Provider Service Recipients – An external service provider that a party to the EasyGo Toll Service Provider Agreement has entered into a commercial agreement

with regarding the use of the EasyGo hub and the services related hereto. See section 16 to the EasyGo Toll Service Provider Agreement, and section 11 to the EasyGo Joint Venture Agreement.

TST	Toll Station Table. A list containing all toll sections and toll stations on the tolled road network; this list has to be updated to reflect any changes on the tolled road
TTP	Trusted Third Party
UTC	Universal Time Coordination
VAT	Value Added Tax
VLP	Vehicle License Plate
VPN	Virtual Private Network. Encrypted connection between two network points
White list	A list of valid OBEs. See HGV list
XML	EXtensible Markup Language (File transfer protocol)